Due to Covid-19 and our concern for everyone's health and safety, we have shifted our annual Bridge the Gap Gala to a Drive Thru event highlighting our chef designed and produced dinners and wine pairings along with fun activities and a raffle. Come to our 2020 Drive Thru Edition Gala and learn how Hunger at Home is making a difference by fighting food insecurity during these challenging times.

## Frequently Asked Questions

#### WHAT IS Bridge the Gap Gala - Drive Thru Edition

Bridge the Gap Gala – Drive Thru Edition is a family friendly DRIVE-THRU gala experience. Expect to be entertained, have lots of chances to learn about Hunger at Home and support our work, and bring home five-course gourmet dinners with wine pairing. We'll host a FB Live event later in the evening to announce our raffle winners!

#### WHEN IS Bridge the Gap Gala – Drive Thru Edition?

Bridge the Gap Gala – Drive Thru Edition takes place on Saturday October 24th from 2:00 pm through 5:00 pm. Advanced ticket purchase is required.

On the day of the event, arrive at the venue anytime during your 30 minute time slot and check in at registration.

#### **HOW LONG DOES THE EVENT LAST?**

Most guests will spend about 20 minutes on the route. Please maintain a safe distance between vehicles while on the route.

#### WHERE IS Bridge the Gap Gala – Drive Thru Edition TAKING PLACE?

Earthquakes Stadium Parking Lot 1123 Coleman Ave San Jose, CA 95110

#### DOES Bridge the Gap Gala – Drive Thru Edition HAVE FOOD AND BEVERAGES?

Each ticket includes a to-go five-course gourmet dinner with wine pairings for our guests over 21 years of age. Your dinner will be reheated and enjoyed at home.

#### WHAT DO WE WEAR?

We encourage you to *dress up the neck up!* The Bridge the Gap Gala – Drive Thru Edition encourages fun formal wear, from the neck up. Your car is now our Gala photo booth.

Employing a selfie stick, for safe distance, we'll capture the moment from the neck up (mask on, of course)!!

#### DOES Bridge the Gap Gala - Drive Thru Edition HAVE RESTROOMS?

Since none of our guests will be permitted to leave their vehicles, there will not be access to restrooms.

#### IS THE EVENT FOR ALL AGES?

ALL ages are welcome to attend our event and there is truly something to enjoy whether you are old or young.

#### WHAT'S THE REFUND POLICY?

All tickets are non-refundable. Our event will go on rain or shine.

#### HOW CAN I CONTACT THE ORGANIZER WITH ANY QUESTIONS?

Please contact <u>bridgethegap@hungerathome.org</u> with any questions.

#### DO I HAVE TO BRING MY PRINTED TICKET TO THE EVENT?

We encourage you to bring a printed copy of your ticket to be scanned for expedited entry or please have your digital ticket ready for scanning on your smartphone.

# IS IT OK IF THE NAME ON MY TICKET OR REGISTRATION DOESN'T MATCH THE PERSON WHO ATTENDS?

Yes, each vehicle ticket has its own QR code for entry. Each vehicle must have tickets for each person bringing home a dinner, it's not necessary to match the name to the attendee.

#### CAN I BRING MY DOG TO Bridge the Gap Gala – Drive Thru Edition?

Yes and you can even dress up your dog! This is an event suitable for the whole family.

#### **CAN I TAKE PICTURES?**

Yes! We encourage all of our guests to take photos, post on social media and share their experience with family and friends !! Follow us:

Instagram at: @Hunger at HomeSV

Facebook: @HungerAtHomeSV

Be sure to tag us! #BridgeTheGap2020

#### IS SMOKING PERMITTED ON THE GROUNDS?

Smoking of any kind is not permitted anywhere on the grounds.

#### WHAT HAPPENS IF IT RAINS?

The event is rain or shine. Tickets are non-refundable.

Website: https://hungerathome.org/

Instagram: @Hunger at HomeSV #BridgeTheGap2020

Facebook: @HungerAtHomeSV

### **TICKETS**

#### **HOW MUCH ARE TICKETS?**

Tickets to the Hunger at Home Bridge the Gap Gala – Drive Thru Edition are \$100 per person. The ticket includes entrance to the Drive Thru event and a five-course gourmet dinner to go along with a wine pairing. There is a vegetarian dinner option available when purchasing your ticket.

#### WHY DO I HAVE TO CHOOSE A TIME WHEN I PURCHASE MY TICKETS?

We allow only a certain number of vehicles to enter the route per time slot as there is a limited capacity on the route.

#### **CAN I BUY TICKETS AT THE ENTRANCE?**

No tickets will be available for purchase at the entrance, you must purchase all tickets in advance online.

#### ARE TICKETS REFUNDABLE?

All tickets are non-refundable. The event will go on rain or shine.

#### **CAN I CHANGE MY TIME SLOT?**

Unfortunately no, you may not change your time slot for a purchased ticket.

#### HOW EARLY SHOULD I ARRIVE BEFORE THE TICKET TIME PURCHASED?

On the day of the event, arrive at the venue anytime during your 30 minute time slot and check in at registration. No need to arrive early.

#### DO I HAVE TO BRING MY TICKET TO THE EVENT?

Registration happens faster if we can scan the QR code from your printed or digital ticket.

### **VEHICLES**

# WHEN ATTENDING Bridge the Gap Gala – Drive Thru Edition YOU MUST TO ADHERE TO THE FOLLOWING VEHICLE GUIDELINES:

- All guests must remain in their vehicle at all times during the event. No person shall be permitted to walk the route.
- You are solely responsible for the operation of your car.
- Maintain a safe distance from the vehicle in front of you. Traffic attendants will be along the route to monitor closely.
- The driver of any vehicle must NOT use a phone, take pictures, or video while driving.
- Drive only on the designated route.
- No motorcycles.
- Guests will NOT be permitted to sit in the bed of a pick-up truck or any other exterior area of a vehicle.
- Should an emergency arise, a staff member will direct you to a safe area.

## COVID-19

HUNGER AT HOME HAS TAKEN ADVANCED HEALTH AND SAFETY MEASURES FOR BOTH OUR ATTENDEES AND OUR STAFF AS THIS IS OUR NUMBER ONE PRIORITY.

#### PLEASE REVIEW THE HEALTH AND SAFETY PROTOCOLS BELOW.

- Our event is outside in the open air on XX acres of land.
- We are providing a contactless experience including Registration via scanning of your mobile device or printed ticket from a safe distance.
- All of our event volunteers will be required to wear masks & social distance at all times when working.
- Frequent hand sanitizing will be required by all volunteers.

#### **COVID-19 WARNING**

We have taken enhanced health and safety measures – for you and our event staff. Even so, there is still an inherent risk of exposure to COVID-19 in any public places where people are present.

By attending the Bridge the Gap Gala – Drive Thru Edition, you voluntarily assume all risks related to any exposure to COVID-19.